



GOA REVENUE COMPUTERIZATION e - REVENUE

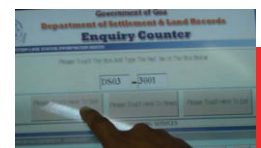
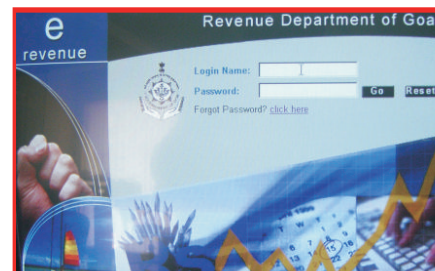


Revenue Department of Goa wanted to provide prompt and quick service to the general public from all touch points. But how to achieve that goal?

The Revenue Department, Government of Goa, India, plays an important and integral role in effective management of policies, schemes and programs related to land records, survey operations, survey records, records of rights, land acquisition, stamp duty, land grants, and conversion of land use and facilitation of disaster management for the state of Goa.

The total geographical area of Goa is around 3700 sq km. Revenue Department has its presence in all districts, villages and cities. The Revenue Department functions are carried out in more than 250 different offices located in Secretariat, Collector offices, Sub Divisional Offices, Directorate of Settlement and Land Records (DSLRL), Mamlatdar, Talathi (189 Village Offices), and the Comunidade.

All these offices perform various revenue functions such as management of Land Records of Village and City, land mutation process, transfer, sale, gift, hearing and conducting land dispute cases, Resolving dispute on land cases under Land Revenue Court, Collection of land taxes, fees and penalties, monitoring of encroachment on Government Land, Order division/partition of land, Acquisition and grant of land for various projects, issuance of certificate such as Medical Certificate, Divergence Certificate, Birth and Death Certificate, Cast Certificate, Residence Certificate, resolving public complaints and reporting legislative assembly questions.





According to the Directorate of Settlement and Land Records, Mr. Virdhan “We were in process of strengthening our internal processes by implementing complete recording and monitoring mechanism. We wanted to extend our facilities for public services.”

Digitek Software was entrusted with building and implementing an entire system that is capable of providing all these features and functions to the department and public in General.

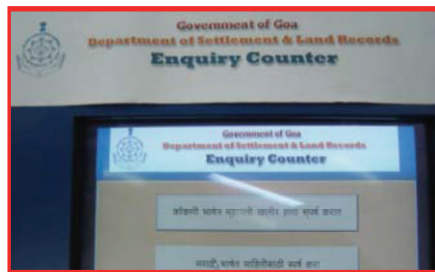
Digitek analyzed the complete scenario and planned three dimensional approach -

- Easy and convenient monitoring of activities, reporting and follow up
- Common pool for information exchange and sharing of relevant data
- Quick and prompt service to endusers and general public

Digitek identified a three-tier, web-based architecture that was most suitable for the business requirements of the Revenue Department. Digitek team developed an internet/intranet application for the Revenue Department. Digitek also built a strategic blend of hardware, software and communication network (WAN) which is now operational in a 24X7 mode in all the offices of Revenue Department. This multi-language application environment features many different modules.

The last and the most important feature of this system is 'Touch Point KIOSK'. Kiosk machine is deployed at district offices for public interface. Public can access information and track status of their complaints and requests from the KIOSK machines.

“Digitek Team has worked hard to implement this solution. They have automated all our internal processes and public can access their data from the Touch Point KIOSK.... We are proud to be 1st Computerized Revenue Department of India...”,



Let's get **IT** on.

Technology Platform :

MS SQL Server 2000, ErWin 4.0, IIS 5.0 on Win 2000 Advance Server, ASP 3 - JavaScript/ VB Script, CSS, Cold Fusion 5.0, HTML 4, Dreamweaver MX, Photoshop 5.5

